

## Missouri Mandatory Reporting Requirements Regarding Elders/Disabled

Who Must Report?

Group A – Any person.

Group B – Any person with responsibility for the care of a person sixty years of age or older (including law enforcement officers).

### Group C –

- coroner; embalmer; funeral director;
- employee of the departments of social services, mental health, or health and senior services; employee of a local area agency on aging or an organized area agency on aging program;
- adult day care worker; home health agency or home health agency employee; hospital and clinic personnel engaged in examination, care, or treatment of persons; in-home services owner, provider, operator, or employee;
- law enforcement officer; probation or parole officer;
- long-term care facility administrator or employee; medical examiner; medical resident or intern; mental health professional;
- minister; Christian Science practitioner; peace officer;
- nurse; nurse practitioner;
- physician; physician's assistant; chiropractor; optometrist; pharmacist; physical therapist; podiatrist; other health practitioner; psychologist; social worker; dentist; or
- other person with the care of a person sixty years of age or older or an eligible adult

### Group D -

- coroner; embalmer; funeral director;
- employee of the departments of social services, mental health, or health and senior services; employee of a local area agency on aging or an organized area agency on aging program;
- adult day care worker home health agency or home health agency employee; hospital and clinic personnel engaged in examination, care, or treatment of persons; in-home services owner, provider, operator, or employee;
- law enforcement officer; probation or parole officer;
- long-term care facility administrator or employee; medical examiner; medical resident or intern; mental health professional;
- minister; Christian Science practitioner; peace officer;

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- nurse; nurse practitioner; or
- physician; physician's assistant; chiropractor; optometrist; pharmacist; physical therapist; podiatrist; other health practitioner; psychologist; social worker; dentist.

# Group E -

- coroner; embalmer; funeral director;
- employee of the departments of social services, mental health, or health and senior services; employee of a local area agency on aging or an organized area agency on aging program;
- adult day care worker; home health agency or home health agency employee; hospital and clinic personnel engaged in examination, care, or treatment of persons; in-home services owner, provider, operator, or employee; an organization that has a written agreement with the department of health and senior services to provide services;
- law enforcement officer; probation or parole officer; peace officer;
- long-term care facility administrator or employee; medical examiner; medical resident or intern; mental health professional;
- minister; Christian Science practitioner;
- nurse; nurse practitioner; or
- physician; physician's assistant; chiropractor; optometrist; pharmacist; physical therapist; podiatrist; other health practitioner; psychologist; social worker; dentist; personal care attendant.

#### Group F -

- physician, physician assistant, dentist, chiropractor, optometrist, podiatrist, intern, resident, nurse, nurse practitioner.
- medical examiner,
- social worker, licensed professional counselor, certified substance abuse counselor,
- psychologist, physical therapist, pharmacist, other health practitioner, facility administrator, nurse's aide or orderly in a residential facility, day program or specialized service operated, funded or licensed by the department or in a mental health facility or mental health program in which people may be admitted on a voluntary basis or are civilly detained; or employee of the departments of social services, mental health, or health and senior

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	services; • home health agency or home health agency employee; hospital and clinic personnel engaged in examination, care, or treatment of persons; in-home services owner, provider, operator, or employee; • law enforcement officer; probation or parole officer; • minister; Christian Science practitioner; • long-term care facility administrator or employee; mental health professional; peace officer; or • other nonfamilial person with responsibility for the care of a vulnerable person.
Definition of Applicable Victim	Group A – Reasonable cause to suspect that an eligible adult is likely to suffer serious physical harm and is in need of protective services.  Group B – Reasonable cause to suspect that such a person has been subjected to abuse or neglect or observes such a person being subjected to conditions or circumstances which would reasonably result in abuse or neglect.  Group C – Reasonable cause to believe that a resident of a facility has been abused or neglected.  Group D – Reasonable cause to believe that an in-home services client has been abused or neglected.  Group E – Reasonable cause to believe that a physically disabled person eligible to receive personal care assistance services has been abused or neglected as a result of the delivery of or failure to deliver personal care assistance services.  Group F – Reasonable cause to suspect that any person in the custody, care, or control of the Department of Mental Health that is receiving
	services from an operated, funded, licensed, or certified program has been subjected to abuse or neglect or observes such a person being subjected to conditions or circumstances that would reasonably result in abuse or neglect.  Eligible adult means any person 60 years of age or older who is unable to protect his or her own interests or adequately perform or obtain services necessary to meet essential human needs or any person aged



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	18-59 with a disability who is unable to protect her own interest or	
	adequately perform or obtain services necessary to meet essential	
	human needs. A disability is defined as a mental or physical	
	impairment that substantially limits one or more major life activities,	
	whether the impairment is congenital or acquired by accident, injury	
	or disease, where such impairment is verified by medical findings.	
Reports Made To	Missouri Department of Health and Senior Services Elder Abuse	
	Hotline (1-800-392-0210) or mailing address (see below).	
	Missouri Department of Health and Senior Services	
	Division of Senior and Disability Services	
	PO Box 570	
	Jefferson City, MO 65102-0570	
Contents of Report	Shall include, if known:	
	Name, age and address of the eligible adult;	
	• Name and address of any person responsible for the eligible adult's	
	care;	
	<ul> <li>Nature and extent of the eligible adult's condition; and</li> </ul>	
	Other relevant information.	
	If reporting about an incident relating to a resident in a facility, the	
	report should include:	
	• name and address of the facility,	
	• name of the resident,	
	• information regarding the nature of the abuse or neglect,	
	• name of the complainant, and	
	• any other information which might be helpful in an investigation.	
	If reporting about an incident relating to in-home services, the report should include:	
	<ul> <li>name and address of the in-home services provider agency,</li> </ul>	
	<ul> <li>name of the in-home services employee,</li> </ul>	
	• name of the in-home services client,	
	• name of the home health agency,	
	• name of the home health agency employee,	
	• information regarding the nature of the abuse or neglect,	
	• name of the complainant, and	
	• any other information which might be helpful in an investigation.	
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	<ul> <li>If reporting about an incident relating to personal care assistance services, the report should include:</li> <li>name and address of the organization that has a written agreement with the Department of Health and Senior Services to provide services,</li> <li>name and address of the personal care attendant,</li> <li>name and address of person receiving personal care assistance services,</li> <li>information regarding the nature of the abuse or neglect,</li> <li>name of the complainant, and</li> <li>any other information which might be helpful in an investigation.</li> </ul> There are no specific requirements for reports of suspected abuse or neglect.
Timing/Other Procedures	Those persons listed above who must report reasonable cause to believe that a resident of a facility or a physically disabled person eligible to receive personal assistance services has been abused or neglected must make their report immediately. There is no timeframe listed for others reporting.
Other	Reports may be made orally or in writing.  Failure of an individual working in the above-stated positions to report incidents within a reasonable time could result in a Class A misdomeonor charge.
	misdemeanor charge.  If an individual working in the above-stated positions in Group E knowingly fails to make a report, he or she could be charged with a Class A Misdemeanor and subject to a fine of up to \$1000.
	A duly ordained minister, clergy, religious worker, or Christian Science practitioner while functioning in his or her ministerial capacity shall not be required to report concerning a privileged communication made to him or her in his or her professional capacity about a person in the custody, care, or control of the Department of Mental Health.
Source/Applicable Statute(s)	MO ST §§ 198.070, 208.900, 208.912, 565.188, 565.218, 660.053, 660.250, 660.255, 660.300 (2009).

